



ROBAR

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March 17th, 2020

To our Valued Clients,

As the Coronavirus (COVID-19) Pandemic continues to be an extremely dynamic event, Robar is closely monitoring the situation and is taking the necessary measures to ensure we meet your business requirements during these challenging times.

First, and foremost, is the health and safety of our employees and our business partners. We are taking active measures to prevent the spread of the virus at our operations aligned with the recommendations from the Global, National, Provincial and local health organizations.

Second, we have restricted all non-essential travel for our employees while ensuring they remain available when you need them. They can be reached by email, phone and text.

Robar builds significant inventory during the winter months and, as such, our shelves are stocked and ready to fulfill your orders. Additionally, currently we remain at full production with all aspects of our operations running, both East and West. This includes our Inside Sales departments.

We manufacture most of our products in-house. For the small amount of raw materials and components that we do outsource, our supply chain is intact.

We will update you if there are any changes with our operations or policies.

You are very important to us and we are committed to doing our utmost to support you and your end-users.

Thank you for trusting us with your business and please reach out if you have any comments or questions.

Sincerely,

Jackie Levy

Jacqueline Levy
President
Robar Industries Ltd.